



*STR ADHOC Open  
Committee Meeting  
June 12th, 2021*



To our welcomed Member Guests,

Thank you for your interest in the Short Term Rental Ad Hoc Committee. For your reference, attached is a copy of the committee charter that was approved by the ALA Board on Feb. 27, 2021. You will notice that the scope of responsibilities of this committee is quite limited. Therefore, while we welcome your attendance and interest, please note that the committee is neither a pro- nor anti-STR group, nor is it a public or private forum for any and all concerns regarding short term rentals (STRs). Rather, it is charged with enforcing the ALA Bylaw implemented in October 2020 as the result of a membership vote that prohibits short term renters from accessing ALA properties and amenities, and, if the STR owner is an ALA member, holding that member accountable by conducting hearings and levying fines approved by the ALA Board in December 2020. While individual member hearings for violations will be held in Closed Session, this committee will report on aggregate violation data during Open Session and periodically at Board meetings.

So, while this committee and the ALA cannot address all your concerns or questions about STRs, you have many resources at your disposal.

Short Term Rentals themselves fall under the **Land User Services Department** of San Bernardino County, and the rules are enforced by the **Code Enforcement Division**.

You can find the STR regulations and requirements at  
<http://cms.sbcounty.gov/lus/CodeEnforcement/ShortTermRentals.aspx>

This site contains regulations pertaining to maximum occupancy, parking, noise, trash and more.

When you have a specific complaint about an STR in your area, please contact:

**Mountain and Desert Region Short Term Residential Rental 24/7**

**Complaint Line: 888-399-8591**

Email: [ShortTermRental@lus.sbcounty.gov](mailto:ShortTermRental@lus.sbcounty.gov)

Also, each STR unit is required to have a 24-hour direct contact in the local area who can respond within one hour. This could be the owners themselves, hired property managers, or agencies. For recent permits issued near your residence, the County of San Bernardino should have sent you a notice in the mail that contained the contact information for that local resource.

The ALA receives many calls about **trash** strewn in the residential neighborhoods. Unfortunately, since the homes and streets are not on ALA property, that is outside of ALA's control, but rather remains a Code Enforcement matter that can be handled via the Complaint Line or by directly contacting the owner's agent. For reference, here are the requirements under §84.28.070 (k) (1) and (3):

- (1) In the Mountain Region, short-term residential rental unit owners shall use animal-proof trash containers and procure trash collection service from the County-approved refuse collection hauler when said service is available. Pull-out trash service shall also be established with the County approved refuse collection hauler when said service is available. A sufficient number of trash containers based on occupancy levels of the rental unit shall be procured.
- (3) Trash shall be removed from the premises after each occupancy unless routine commercial trash collection is provided to the premises.

When you have a **noise** complaint that may or may not emanate from an STR, you may contact **the Twin Peaks Sheriff's Station at 909-336-0600**. Note, however, that if you make your complaint anonymously, all the deputies can do is ask the source of the noise to be more quiet. To be a victim of a noise violation, you **CANNOT** remain anonymous.

If a **vehicle** is blocking your driveway, you may contact the **California Highway Patrol at 800-TELL-CHP (800-835-5247)**

The **Lake Arrowhead Municipal Advisory Council** meets monthly with multiple public agencies and other entities and offers a forum for attendees to comment.

<https://www.sbcounty.gov/bosd2/mac/LakeArrowhead.aspx>

The **San Bernardino County Board of Supervisors** meets regularly and has sessions that are open to the public. Our **Second District Supervisor is Janice Rutherford**, email

[SupervisorRutherford@sbcounty.gov](mailto:SupervisorRutherford@sbcounty.gov)

<https://www.sbcounty.gov/Main/Pages/ViewMeetings.aspx>

Again, thank you for your interest in the STR Ad Hoc committee. Please remember you may contact the ALA for STR activities on ALA property, but there are better and more direct resources for STR activities in your neighborhood.

Chris Wilson, Chair  
cwilson@ala-ca.org

## **SHORT TERM RENTAL AD HOC COMMITTEE CHARTER**

### **PURPOSE**

The Short Term Rental Ad-Hoc Committee ("STR Committee") will make recommendations to the Board of Directors ("Board") regarding ALA members who rent a home in Arrowhead Woods for a period of less than 30 days ("ALA STR Members").

### **CHAIRPERSON**

The President of the Board shall appoint the Chairperson of the STR Committee. The Chairperson of the STR Committee shall be a member of ALA's Board unless no Board member is willing or able to serve in which case any ALA member in good standing may be appointed by the President.

### **RESPONSIBILITIES**

1. The STR Committee shall make recommendations to the Board regarding policies and procedures related to STR Members.
2. The STR Committee shall conduct hearings for ALA STR Members who are cited for violating ALA's Governing Documents and may assess fines as defined in ALA's Governing Documents (ARTICLE II, MEMBERS, SECTION C. Short Term Rentals and SECTION G. Committee Enforcement Procedures #4 Hearings).
3. The STR Committee shall ensure that ALA STR policies adhere to State and County laws governing Short Term Rentals.

### **ACCOUNTABILITY**

The STR Committee shall be accountable to the Board. All STR Committee recommendations regarding modifications to ALA Governing Documents will have no force or effect unless and until approved by ALA's Board of Directors.

(Approved 02/27/2021)



**SHORT TERM RENTAL AD HOC COMMITTEE  
OPEN MEETING**

**Saturday, June 12<sup>th</sup>, 2021 1:00 p.m.**

**DUE TO COVID-19, THIS MEETING WILL BE CONDUCTED VIA  
ZOOM VIDEO CONFERENCE**

**Committee Members:** Chair Chris Wilson, Jim Hannon, Kathi Rothner, Jack Tingley

**Resource Persons:** Bob Mattison, Dana Merola

**Revised Agenda**

**Call to Order**

1. **Approval of Minutes** Chris Wilson
  - a. **March 6<sup>th</sup>, 2021**
2. **Staff Report** Dana Merola
3. **Discussion on 30 day Rentals**
4. **Discussion on adding and removing from 10-person guest/family list**
5. **ALA Members Questions and Answers**

This portion of the agenda is reserved for Members to ask questions related ONLY to items relevant to this Committee. To ask a question, you must use the "Raise Your Hand" function in Zoom to be recognized by the meeting host who will unmute you. The question will be answered by the Committee if possible, or a follow-up email response will be provided. **A time limit of three (3) minutes per Member will be allowed. Members will only be recognized ONCE during the Q & A part of the Agenda.**

**Next Meeting: TBD**

**ADJOURN**

**Revised on 06/10/2021**



*1. Approval Minutes*

*a. Minutes of March 6th ,2021*



**STR (Short Term Rentals) Ad Hoc Committee**  
Saturday, March 6<sup>th</sup>, 2021 10:00 AM Via Zoom Online

**Members Present:** Chris Wilson (Chair), Jim Hannon, Jack Tingly, Kathi Rothner

**Quorum Present**

**Members Absent:** David Dahl

**Resource Persons:** Dana Merola

**Guest:** Eran Heissler (Board Guest), 6 Other ALA member guests

**Call to Order: 8:00 a.m. (STR furthermore shall be recognized to stand for Short Term Rental)**

**1. Staff Report**

Dana Merola reported that we have sent out the mailers notifying the STR owners of the new protocols and procedures including, advertising and the changes to the bylaws regarding STR rules. They were sent via email and regular mail. Also we will have a closed session following the open, with 7 hearings of identified violations. Discussion ensued. Jim Hannon asked to have staff follow up with the county on how the list of registered STR's are acquired and updated.

**2. ALA Members Questions and Answers-** ALA Guests were recognized to speak within their allotted 3-minute period. The topics covered were as follows:

- These communications feel like big brother and making members feel like criminals, and to verify the list of current registered STR owners.
- Are there no current STR owners represented on the Committee? Response was that one of the Committee members was a previous STR owner. There should be repercussions for members that are making legally questionable posts on social media. Why was the letter unclear as to whom it went to and who it was sent from? The letter was constructed and reviewed with the upmost attention to detail and that it came across as favorably as possible.
- Member guests asked that this issue be opened up to more of the lake arrowhead properties. Response was that would be beyond our jurisdiction and would fall on code enforcement. This Committee only has jurisdiction over ALA property.
- Member guest made a comment to reach out to AWAC to handle some of these issues as well.

**Next Meeting: April 3<sup>rd</sup>, 2021 @ 8:00am**

**ADJOURNED:** 8:27 AM

Minutes prepared by Shoreline/Lake Ops Administrative Assistant Dana Merola

Minutes reviewed by

# *1. Staff Report*







## 2 Staff Report

### STR Staff Report

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1. The Committee heard 7 hearings in March. All of which were issued a warning and one was levied a fine of \$500 which has since been paid by the member.
2. Currently the Committee has 8 scheduled hearings for this month to hear in closed session.
3. If ALA staff become aware of advertisements by STR owners that lake or trail access is provided as part of the rental, ALA will send a warning letter to the STR owner that advises the owner that they are advertising an action that is prohibited by ALA regulations and is a trespassing violation.
4. It was brought to staff's attention that the County has lowered their cost to file a complaint against STR owners to \$100, which can result in a hearing between the owners of the STR and the filing party. This can be found and handled through the County on their website under Land Use Services, Code Enforcement.

## *2. ALA Members Questions and Answers*

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